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YOGYAKARTA

Implementing Risk Mitigation Strategies in EPC Project

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Summary

The objectives of project risk management in EPC projects are to increase the probability and impact of positive events and decrease the probability and impact of events adverse to EPC project objectives. **Challenges faced in preparing the risk management plan are personnel knowledge, skills, competence/training, and experience in handling project risk management, including knowledge of distinguishing between risks, issues/problems.**

Based on historical project performance, a huge number of O&G projects, which are typically bound by EPC contracts, dealing with cost overruns and schedule overruns. To anticipate and prevent this event in the future, the implementation of risk management strategies must be performed properly in the EPC project. Several key activities are defined, such as assigning a dedicated risk team at project level, robust and continuous risk review, identifying and assessing project risk by PM and team, reviewing risk based on a check list from past experiences, creating an action plan for each identified risk, reviewing and escalate risk across different organization levels, and defining checkpoints for risk review and re-evaluation.

As an effort to enhance risk management excellence, EPC company are suggested to develop talent competency, dedicated risk officer at project level as facilitator, PM competency in risk identification by project experience and training/certification, risk management tools to manage action required by each function, develop process for instance identify gap between current procedures and best practice (internal company & global), update and review risk management procedures (e.g., cadence in risk review), establish dedicated risk officer at project level, align and get approval for changes in risk management procedures and implement and communicate changes in risk management procedures, establish regular & rigorous audit on risk procedures implementation across all projects and relevant function for risk management including implementation of roles for risk analysis throughout Project Life Cycle (PLC).



Presentation Outlines



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Project Risk Characteristic

01

Project Risk Management

02

Problem and Typical Risk in EPC Project

03

Mitigation Strategies & Recommendation

04

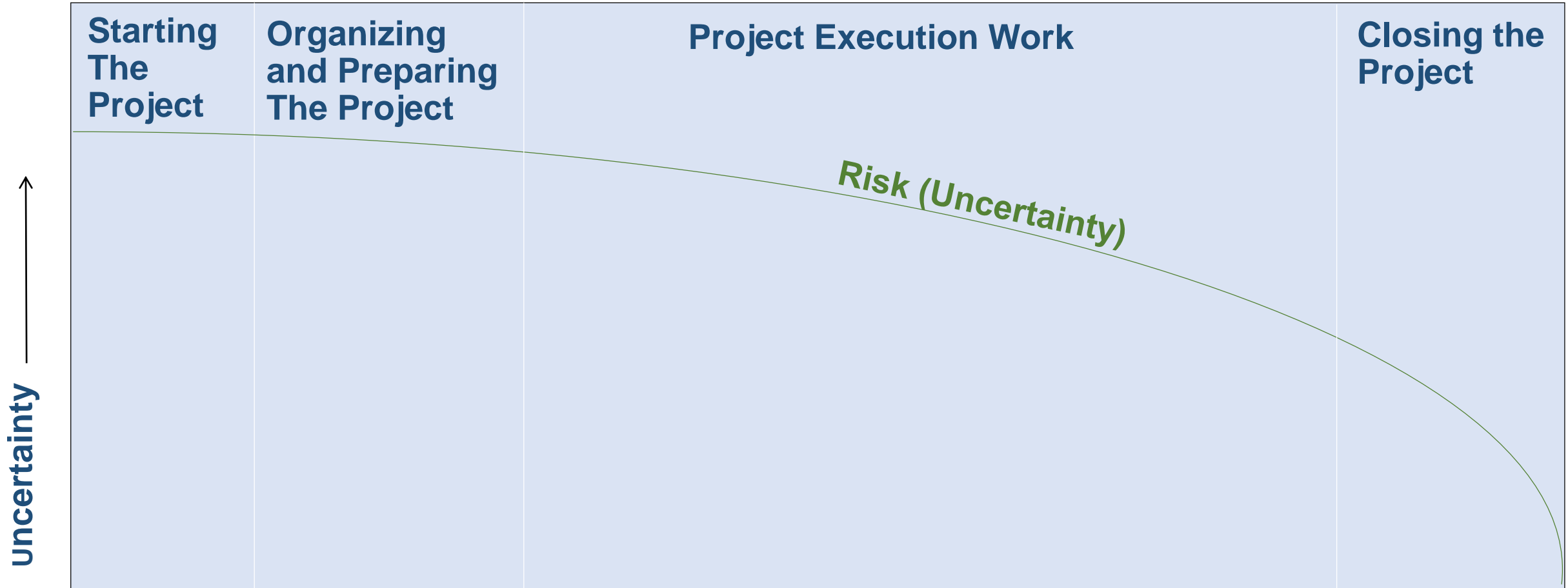


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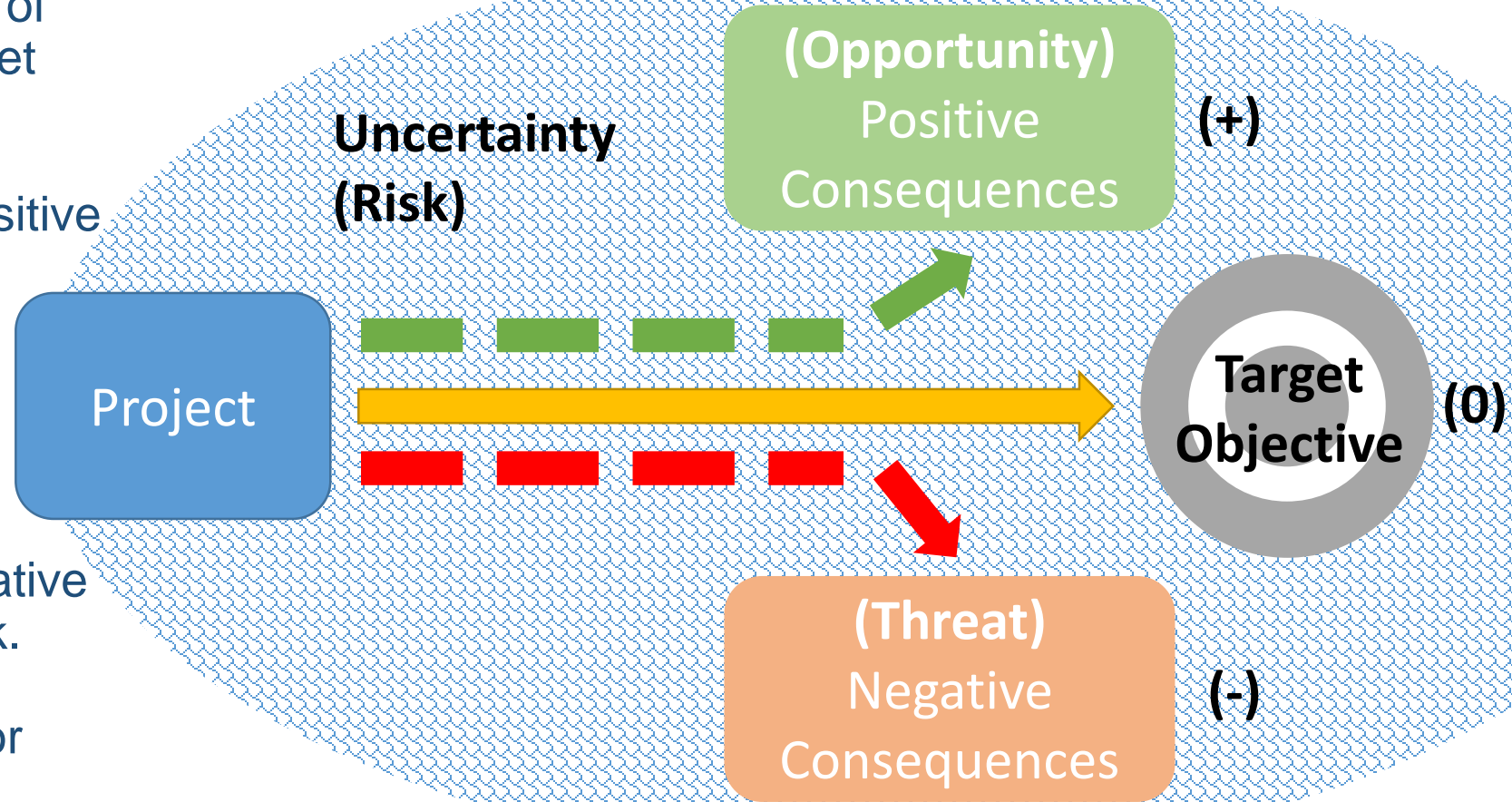
1. Project Risk Characteristic

Project Uncertainty/ Risk Through Project Timeline



Project Risk Effect

- Risk includes the effects of any of the forms of uncertainty on target objectives.
- The uncertainty may lead to positive or negative consequences.
- Negative risks are known as Threats and positive risks as known as Opportunities.
- A risk that can only have a negative consequence is called Pure risk.
- A risk that can have a positive or negative consequence is called Business risk.



Project Risk Consequences

| Negative Risks | Positive Risks |
|---|---|
| <ul style="list-style-type: none"> ■ Avoid ■ Transfer ■ Mitigation | <ul style="list-style-type: none"> ■ Exploit ■ Share ■ Enhance |
| ACCEPT | |
| THREATS | OPPORTUNITIES |

Remember, after a risk occurs, it is no longer "an uncertain event or condition", it becomes an issue/problem. Issues/problem should be resolved immediately or have a workaround instead.



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2. Project Risk Management

Project Management

Foundational Element

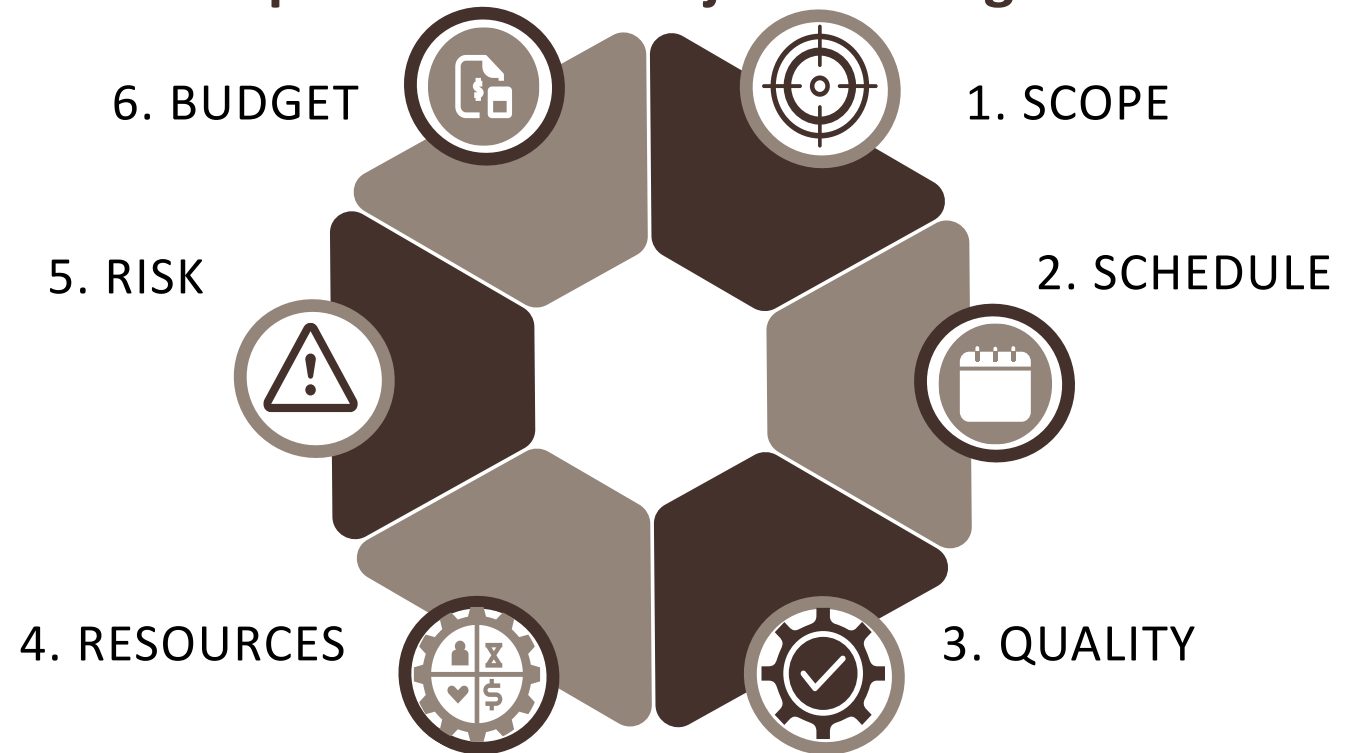
Project Definition

- A Project is a temporary endeavor undertaken to create a unique product, service, or result.

Project Management Definition

- Project management is the application of knowledge, skills, tools, and techniques to project activities to meet the project requirements.
- Project management is accomplished through the appropriate application and integration of the project management processes identified for the project.

The Importance of Project Management



Effective project management helps individuals, groups, public, and private organizations to meet business objectives, to satisfy stakeholder expectations, to manage constraints (e.g., Scope, Quality, Schedule, Resources, Risks, Budget)

Project Risk Management

Project risk management includes the processes of conducting risk management planning, identification, analysis, responses planning, and controlling risk on a project.

1. Plan Risk Management
2. Identify Risk
3. Perform Qualitative Risk Analysis
4. Perform Quantitative Risk Analysis
5. Plan Risk Responses
6. Control Risks



Uncertainty :

- Known
- Known-Unknown
- Unknown-Unknown

Impact to objective of :

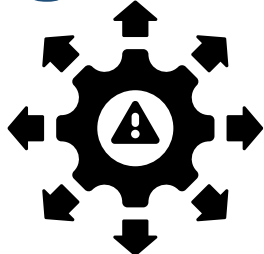
- Scope
- Quality
- Schedule
- Cost



Risk Categorization



1



EXTERNAL RISKS

Arise out of external factors, for example, regulatory or governmental policies, subcontractors, suppliers, environment, etc.

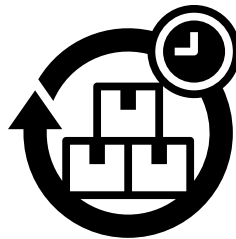
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INTERNAL RISKS

Arise within the project, for example, funding, resources, prioritization, etc.

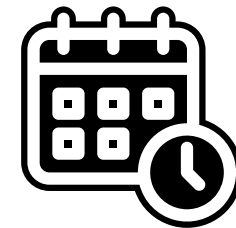
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TECHNICAL RISKS

Arise out of technology being used, for example, requirements, technology, quality, etc.

4



PROJECT MANAGEMENT & COMMERCIAL RISKS

Arise out of project management activities, for example, estimating, planning, schedule, communication, etc.

Calculation Of Risk

Risk can be managed only if they are measured quantitatively.

- Risk is measured by assigning a monetary value to it
- Risk is calculated by multiplying probability and

| Work Packages | impact of risk | |
|---------------|----------------|---------------|
| | Probability | Impact |
| X | 25% | \$ -10.000,00 |
| Y | 40% | \$ -2.000,00 |
| Z | 10% | \$ 20.000,00 |

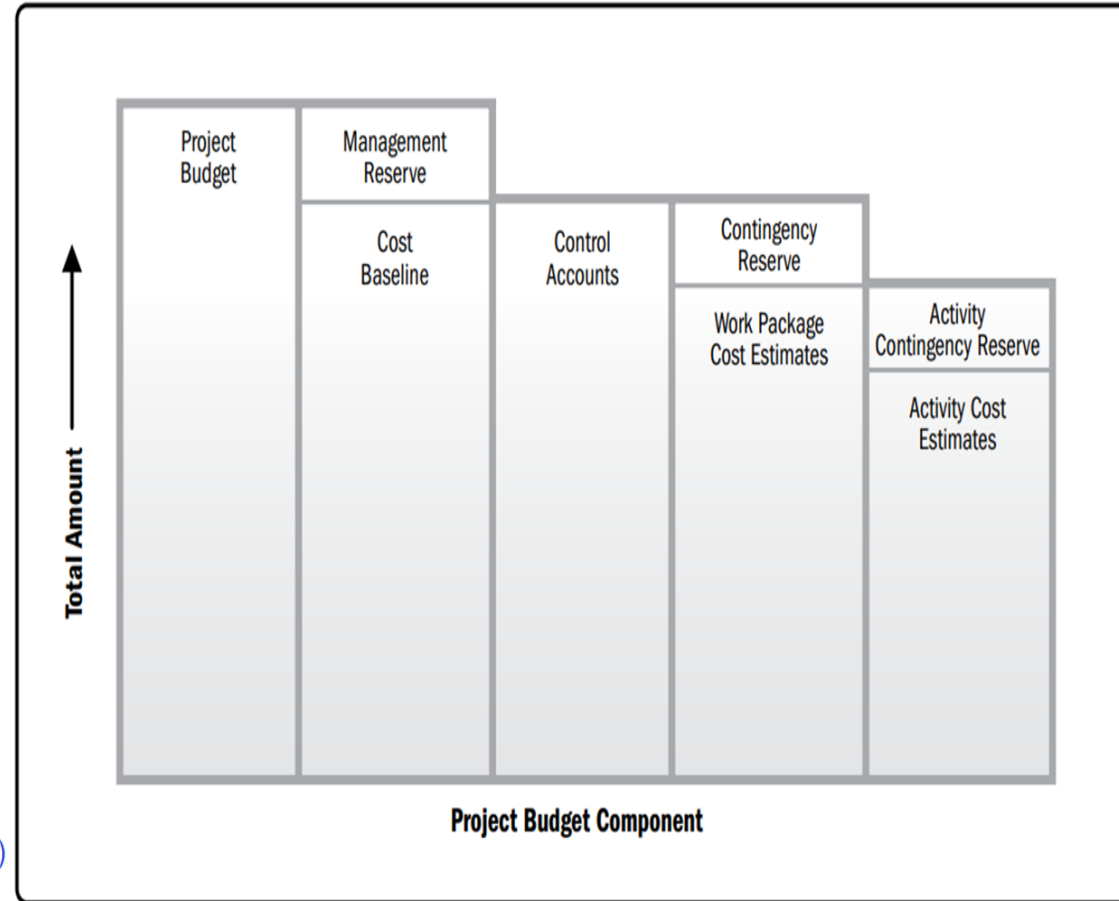
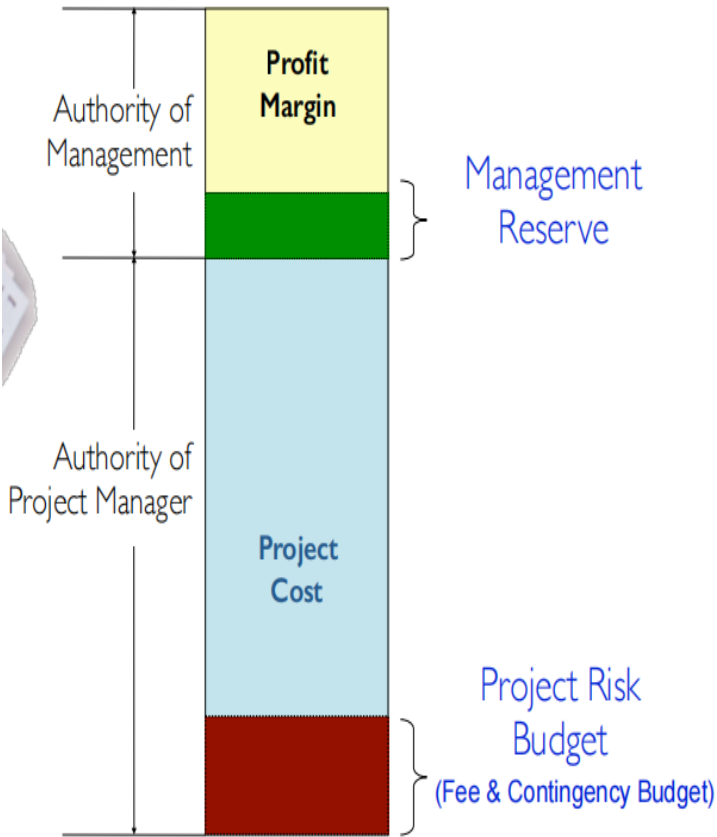
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$$\text{RISK EXPOSURE} = \text{RISK PROBABILITY} * \text{RISK IMPACT}$$

Risk probability is the likelihood that a risk event could happen and risk impact is the effect on the project objectives if a risk event happens

| Work Packages | Probability | Impact | Expected Monetary Value (EMV) |
|---------------|-------------|---------------|-------------------------------|
| X | 25% | \$ -10.000,00 | \$ -2.500,00 |
| Y | 40% | \$ -2.000,00 | \$ -800,00 |
| Z | 10% | \$ 20.000,00 | \$ 2.000,00 |
| TOTAL EMV | | | \$ -1.300,00 |

Risk Reserve Vs Cost Management Reserve



- 1 ACTIVITIES
- 2 WORK PACKAGES
- 3 CONTROL ACCOUNT
- 4 PROJECT
- 5 CONTINGENCY RESERVE
- 6 COST BASELINE
- 7 MANAGEMENT RESERVE

Risk Management Process

Plan Risk Management

The process of defining how to implement risk management activity throughout the project.

Identify Risk

The process of identifying individual project risks as well as sources of overall project risk, and documenting their characteristic.

Qualitative Risk Analysis

The process of prioritizing individual project risks for further analysis or action by assessing their probability of occurrence and impact as well as other characteristic.

Quantitative Risk Analysis

The process of numerically analyzing the combined effect of identified individual project risks and other sources of uncertainty on overall project objectives.

Plan Risk Responses

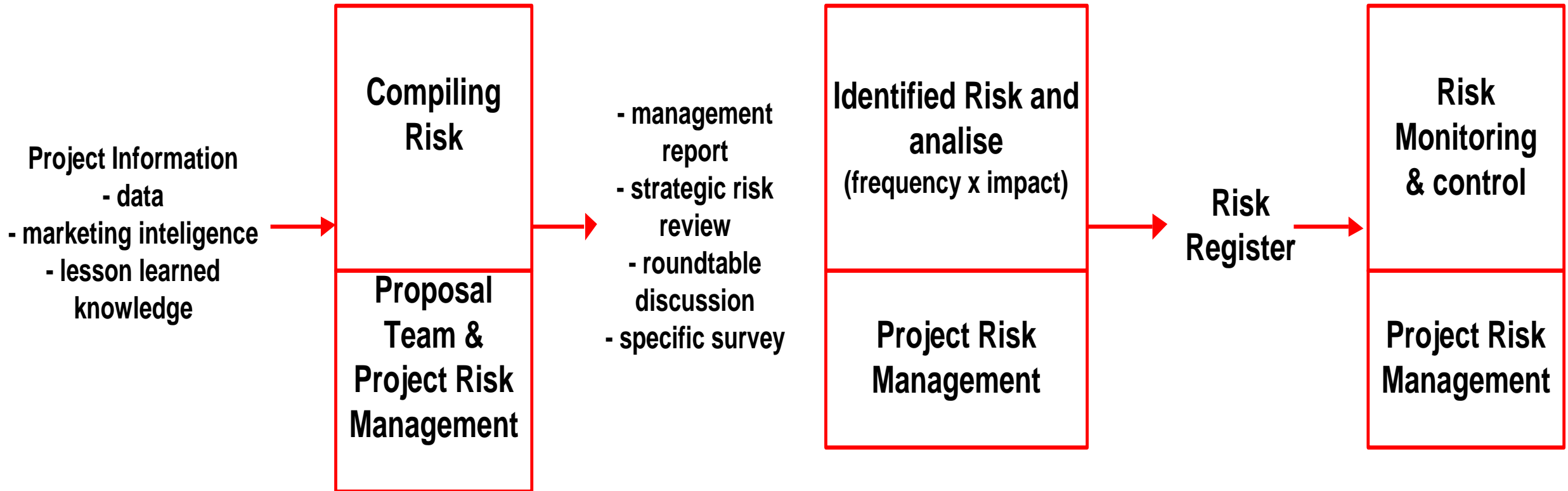
The process of developing options, selecting strategies, and agreeing on actions to address overall project risk exposure, as well as to treat individual project risks.

Monitor and Control Risk

The process of monitoring the implementation of agreed-upon risk response plans, tracking identified risks, identifying and analyzing new risks, and evaluating risk process effectiveness throughout the project.

Risk Management Process

Risk Management Process



Risk Management Process



1. Risk Management starts as early as possible in a project life cycle.



2. From the EPC Contractor's point of view, the Risk management plan needs to be reviewed and updated if there are significant changes, such as changes in the organization or changes in the composition of shareholders, changes in company policies, risk attitudes, etc



3. Internal auditing provides independent assurance on the effectiveness of the risk monitoring process.



4. The risk management process must be tailored to the needs of each company, such as KKKS, which has a different approach compared with EPC contractors and FEED Contractors.



5. There will always be risks, and every organization has its own system. How much risk can be accepted? Which risks can we choose, and what mitigations are permitted? As long as there is tolerance, each mitigation can be made at any level.

1

2

3

4

5

International standards, best practices, and guidelines can be used as references in developing a project risk management system.

1



2



3



4



Elements and attributes in the Risk Management Plan



Risk Strategy

Risk categories



Methodology

Risk probability and impact



Roles and responsibilities

Timing

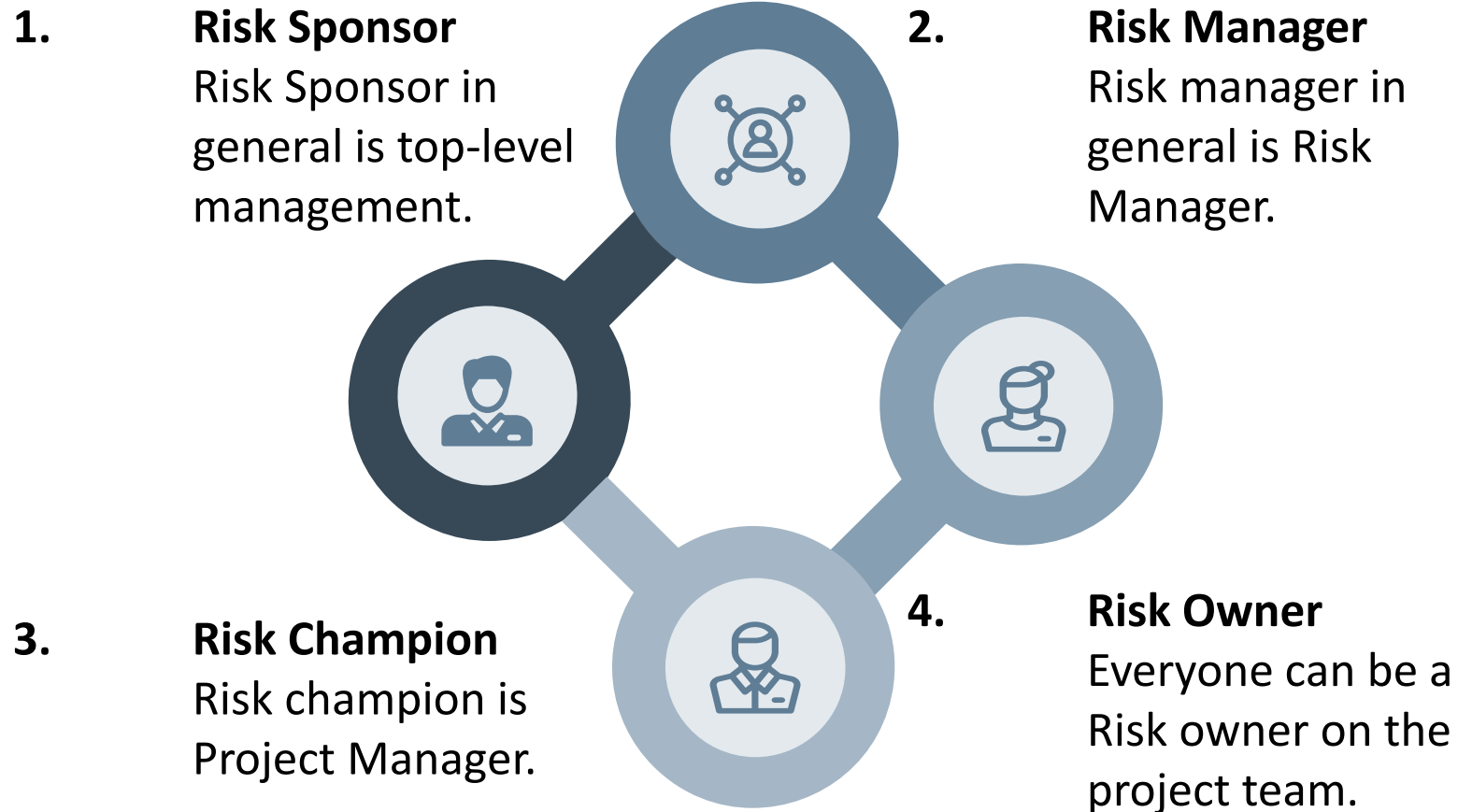


Budget and schedule

Risk documentation and Reporting



Organizational structure of the Risk Management Team of a project



- The project manager (PM) is responsible for risk management, and the risk manager is responsible for assurance of risk management implementation. And It is expected that all risk owners are responsible for risk management.
- Top management is involved in the company's risk management process, especially from an economic perspective and for some risks where the PM can no longer make decisions, such as inflation.

Risk Budgeting



Risk budgeting has been prepared since the beginning of the preparation of the risk management plan, and the person in charge (the project owner or contractor) has been determined.

Currently, most of the EPC contract does not clearly define responsibility of risk budget, whether it is the project owner's or the contractor's.



Incorporate risk analysis into AFE so that risk information between EPC contractors, KKKS and SKK Migas is clear to allocate risk in AFE. It is expected that risks can be defined in AFE to manage the impact arising from these risks (especially on the cost aspect).

Adding risk assessment as mandatory requirement in the scope of contract work. It is necessary to anticipate schedule delays and identify risks earlier at each stage.



Timing of project risk review

weekly

bi weekly

monthly

quarterly

Risk register updates are carried out regularly, depending on the needs of the project and the organization.

- Risk management must be implemented by mitigating early, starting from the tender phase.

- The Risk Management Plan needs to be reviewed and updated periodically.

- The risk management plan needs to be aligned with management expectations. In actuality, Risk Management needs to be tailored.

- The risk management plan needs to be audited to evaluate the management plan for the risks faced by a project.

- The Risk Management Plan needs to be completed and updated at each stage of the project, from pre-FEED to FEED and EPC, before proceeding to the next stage. If the previous stage has not been completed or finalized, it will raise risks and affect the next stage.

What challenges are faced in preparing the Risk Management Plan and how can they be overcome?



- a. One of the important factors that must be considered in planning risk management is personnel knowledge, skills, competence, and experience in handling project risk management.
- b. Distinguishing risks, issues, or problems and determining who is responsible if the risks are included in the tender document, which then impacts the commercial contract.
- c. The risk context has two components, namely risk attitude and organizational risk appetite, which will influence how risks arise and how they can be managed and establish the criteria on which to base risk assessment.

Standard tools and techniques often used by Contractors in identifying project risks



1. Brainstorming



2. Expert judgment/
Delphi technique



3. Root cause analysis



7. Risk workshops.



6. Bow-tie analysis
method



5. SWOT analysis



4. Interviews

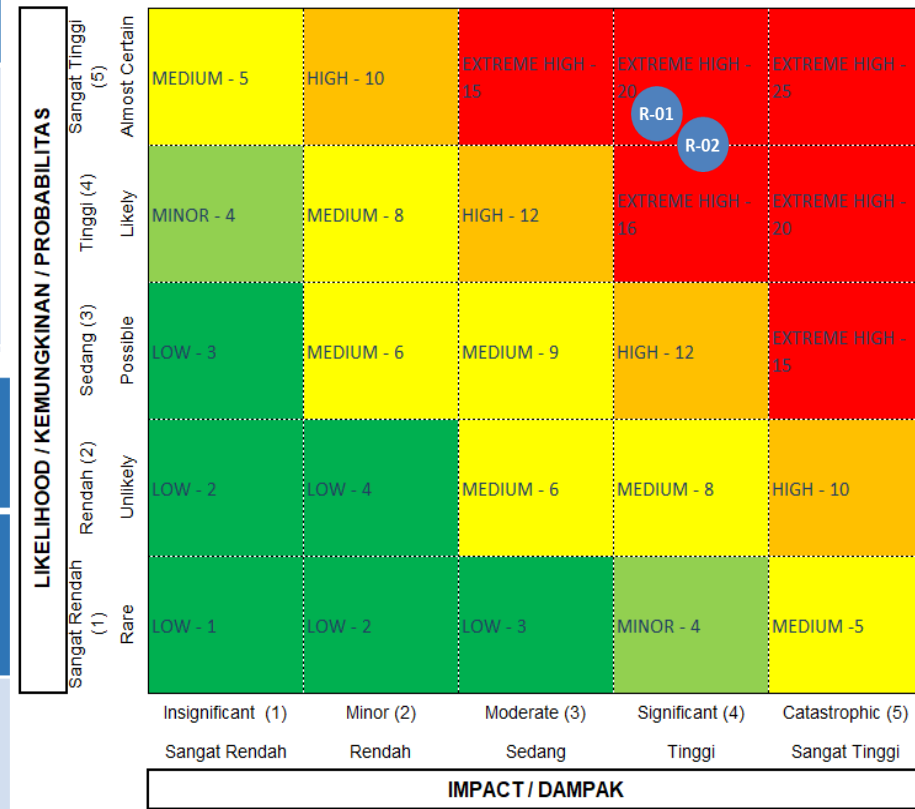
Standard form of a risk register (1)



| No. | Objective / Tujuan Sasaran | Proses Bisnis | Risk Category/ Jenis Kelompok Resiko | Kode Resiko | Risk Event/ Uraian Peristiwa Resiko | Risk Cause/ Penyebab Resiko | Sumber Resiko (Internal/ Eksternal) | Severity/ Akibat/ Potensi Kerugian | Risk Owner/ Pemilik Resiko | Nama Dept./ Unit Internal Terkait Penyebab Resiko |
|-----|----------------------------|---------------|--------------------------------------|-------------|-------------------------------------|-----------------------------|-------------------------------------|------------------------------------|----------------------------|---|
| | | | | | | | | | | |

| No. | Kode Resiko | Risk Event/ Uraian Peristiwa Resiko | Score/ Nilai | | | Existing Control/ Pengendalian yang ada | | | Score/ Nilai Residual Risk | | |
|-----|-------------|-------------------------------------|---------------|--------|-------------------------------|---|--------|------------------------|----------------------------|--------|-------------------------------|
| | | | Inherent Risk | | | Ada/ Tidak Ada | Uraian | Memadai/ Belum Memadai | Likelihood | Impact | Level of Risk/ Tingkat Resiko |
| | | | Likelihood | Impact | Level of Risk/ Tingkat Resiko | | | | | | |
| | | | | | | | | | | | |

Risk Analysis Matrix



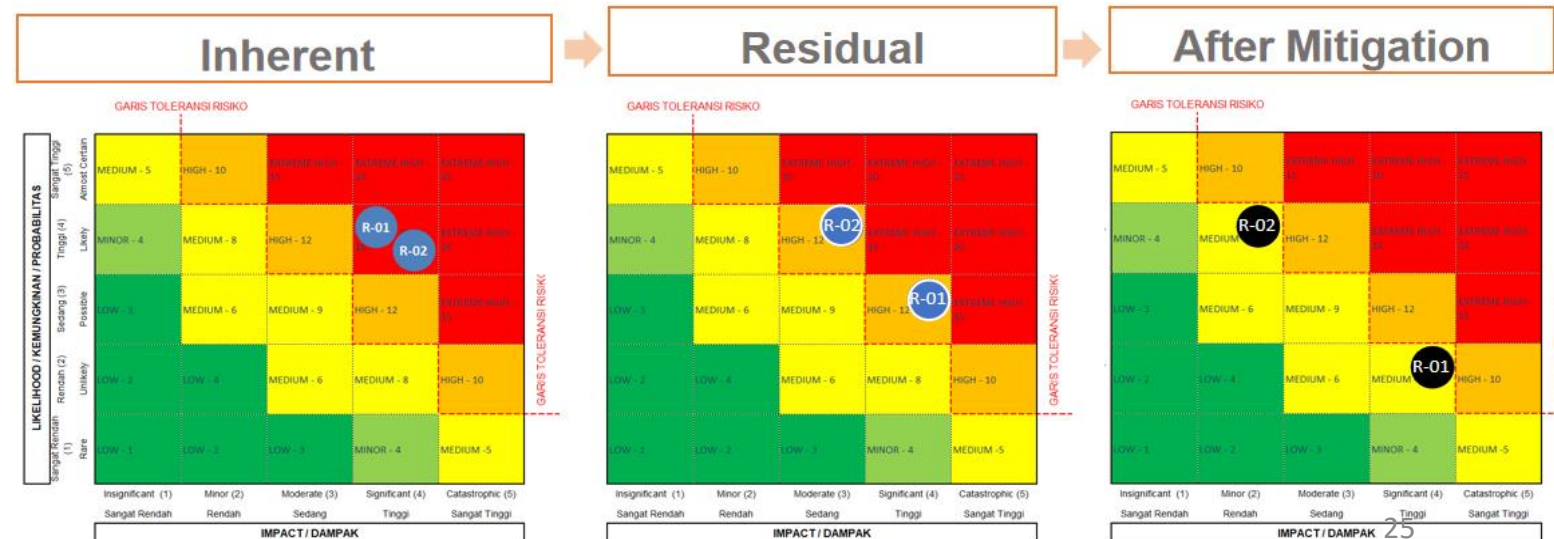
Standard form of a risk register (2)



| Level of Likelihood | Descriptor | Description | Probability of Occurrence in Next 10 Years |
|---------------------|----------------|---|--|
| 5 | Almost certain | Is expected to occur in most circumstances | >90% |
| 4 | Likely | Will probably occur in most circumstances | 71-90% |
| 3 | Possible | Will probably occur at some time | 31-70% |
| 2 | Unlikely | Could occur at some time | 10-30% |
| 1 | Rare | May only occur in exceptional circumstances | <10% |

| Risk Treatment | | | | | Score/ Nilai Target Risk After Mitigation | | |
|----------------|-------------|-------------------------------------|-----------------------|-----------------------------|---|--------|-------------------------------|
| No. | Kode Resiko | Risk Event/ Uraian Peristiwa Resiko | Opsi Perlakuan Resiko | Deskripsi Tindakan Mitigasi | Likelihood | Impact | Level of Risk/ Tingkat Resiko |
| | | | | | | | |

| | IMPACT | | | | |
|-------------------|---------------------------|--------------------------|--|---|--------------------------|
| | 1 = Insignificant | 2 = Minor | 3 = Moderate | 4 = Significant | 5 = Catastrophic |
| FINANCIAL IMPACT | No Net Income Impact | < One month's net income | One month's net income $\leq x <$ one quarter's net income | One quarter's net income $\leq x <$ one year's net income | > One year net income |
| REPUTATION IMPACT | No reputational impact | Internal Impact | Local Impact | Regional Impact | National Wide Impact |
| HEALTH & SAFETY | No health & safety impact | Minor injuries | Major injuries to one person | Major injuries to several people | Employee or public death |



Standard Form of Problem List or Issue/Problem Register

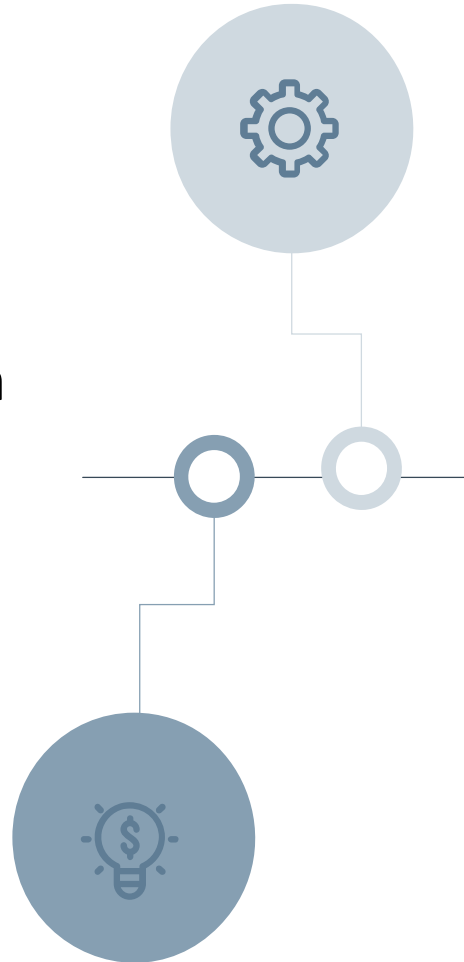


- The Issue register, or Problem list, is a project document in which all issues that negatively impact the project are recorded and tracked. To list the problems, the project manager can create a spreadsheet like the following:

| ISSUE MANAGEMENT LOG | | | | | | | | | | | | |
|-----------------------|--------|----------|--|-------|---------------------------|--------------------------|---|---|-----------------|-----------|-----------------------------------|--|
| Project Name: | | | | | | | | | | | | |
| Project Manager Name: | | | | | | | | | | | | |
| Project Ref: | | | | | | | | | | | | |
| ID | Status | Priority | Issue Description | Owner | Estimated Resolution Date | Escalation Needed (Y/N)? | Impact | Actions | Date Identified | Logged By | Actual Resolution/Completion Date | Final Resolution & Follow-on actions |
| 001 | Open | Critical | Issues raised by board members about the business case are preventing the project moving out of the initiation stage | | | Yes | Potential project cancellation or significant delay | Meet with board members to review the business case and revise the investment appraisal if needed | | John Doe | | The project sponsor reviewed the investment appraisal and presented the business case with revisions. The board approved on 12/07. |

Risk Breakdown Structure (1)

Some companies already have standard risk categories that can help identify project risks. Risk category tools are generally made in spreadsheet form using MS Excel.



For those who do not have a standard risk category, they can use the RBS (Risk Breakdown Structure) to describe the various potential risks in a project. There are four main types of project risk: technical, external, organizational, and project management, as shown in Table below.

Risk Breakdown Structure (2)



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| RiBS LEVEL 0 | RiBS LEVEL 1 | RiBS LEVEL 2 |
|-------------------------------|---------------------------|--------------------------|
| 0. IMPACT ON PROJECT | 1. TIME IMPACT | 1.1 Project duration |
| | | 1.2 Phasing |
| | | 1.3 Interim milestones |
| | | 1.4 Float |
| | | 1.5 Delivery schedule |
| | | 1.6 Useful product life |
| | | 1.7 Obsolescence |
| | 2. COST IMPACT | 2.1 Profitability |
| | | 2.2 Margin |
| | | 2.3 Cashflow |
| | | 2.4 Resourcing |
| | | 2.5 NPV |
| | | 2.6 ROI |
| | | 2.7 Whole-life costs |
| | | 2.8 Cost of ownership |
| | | 2.9 Liquidated damages |
| | | 2.10 Contingency reserve |
| | | 2.11 Payback period |
| | 3. SCOPE/QUALITY IMPACT | 3.1 Performance |
| | | 3.2 Functionality |
| | | 3.3 Reliability |
| | | 3.4 Maintainability |
| | | 3.5 Expansion potential |
| 3.6 Security | | |
| 4. IMPACT ON OTHER OBJECTIVES | 4.1 Safety | |
| | 4.2 Regulatory compliance | |
| | 4.3 Reputation | |
| | 4.4 Supply chain | |
| | 4.5 Business case | |
| | 4.6 ... | |

| RBS LEVEL 0 | RBS LEVEL 1 | RBS LEVEL 2 |
|--------------------|------------------------------------|--|
| 0. PROJECT RISK | 1. TECHNICAL RISK | 1.1 Scope definition |
| | | 1.2 Requirements definition |
| | | 1.3 Estimates, assumptions & constraints |
| | | 1.4 Technical processes |
| | | 1.5 Technology |
| | | 1.6 Technical interfaces |
| | | 1.7 Design |
| | | 1.8 Performance |
| | | 1.9 Reliability & maintainability |
| | | 1.10 Safety |
| | | 1.11 Security |
| | | 1.12 Test & acceptance |
| | 2. MANAGEMENT RISK | 2.1 Project management |
| | | 2.2 Programme/portfolio management |
| | | 2.3 Operations management |
| | | 2.4 Organisation |
| | | 2.5 Resourcing |
| | | 2.6 Communication |
| | | 2.7 Information |
| | | 2.8 HS&E |
| 2.9 Quality | | |
| 2.10 Reputation | | |
| 3. COMMERCIAL RISK | 3.1 Contractual terms & conditions | |
| | 3.2 Internal procurement | |
| | 3.3 Suppliers & vendors | |
| | 3.4 Subcontracts | |
| | 3.5 Client/customer stability | |
| | 3.6 Partnerships & joint ventures | |
| 4. EXTERNAL RISK | 4.1 Legislation | |
| | 4.2 Exchange rates | |
| | 4.3 Site/facilities | |
| | 4.4 Environmental/weather | |
| | 4.5 Competition | |
| | 4.6 Regulatory | |
| | 4.7 Political | |
| | 4.8 Country | |
| | 4.9 Social/demographic | |
| | 4.10 Pressure groups | |
| | 4.11 Force majeure | |

Constraints in the identification process and risk categories up to the creation of a risk register.

a. Lack of experience in identifying and categorizing risks

b. Information that is not transparent

c. Lack of tools such as RBS

The process of identifying risks and risk categories is difficult to carry out within a company or organization

Tools and techniques for conducting project risk analysis (qualitative and/or quantitative)

The most frequently applied Risk Analysis tools and techniques in project management are as follows:



- **Qualitative Analysis**
 - a. Brainstorming
 - b. Expert Judgement
 - c. Delphi Technique
 - d. Probability/Impact Matrix

- **Quantitative Analysis**
 - a. Decision Tree Analysis
 - b. Sensitivity Analysis
 - c. Monte Carlo Simulation
 - d. Bow-tie Analysis
 - e. Define Contingency

Defining Risk, Probability, Impact Criteria and Developing a Risk Matrix



In general, typically both KKKS and EPC Contractors define probability and risk impact criteria at five levels. The criteria for each company can vary depending on its risk attitude.

The P (probability) vs I (Impact) Risk Matrix used is the 5 x 5 Risk matrix.

Risk Analysis Matrix

| | | | | | | |
|---|-------------------------------------|------------------------------------|---------------------|------------------------|---------------------------|-----------------------------------|
| LIKELIHOOD / KEMUNGKINAN / PROBABILITAS | Sangat Tinggi (6) Almost Certain | MEDIUM - 5 | HIGH - 10 | EXTREME HIGH - 15 | EXTREME HIGH - 20 R-01 | EXTREME HIGH - 25 R-02 |
| | Tinggi (4) Likely | MINOR - 4 | MEDIUM - 8 | HIGH - 12 | EXTREME HIGH - 16 | EXTREME HIGH - 20 |
| | Sedang (3) Possible | LOW - 3 | MEDIUM - 6 | MEDIUM - 9 | HIGH - 12 | EXTREME HIGH - 15 |
| | Rendah (2) Unlikely | LOW - 2 | LOW - 4 | MEDIUM - 6 | MEDIUM - 8 | HIGH - 10 |
| | Sangat Rendah (1) Rare | LOW - 1 | LOW - 2 | LOW - 3 | MINOR - 4 | MEDIUM - 5 |
| | | Insignificant (1) Sangat Rendah | Minor (2) Rendah | Moderate (3) Sedang | Significant (4) Tinggi | Catastrophic (5) Sangat Tinggi |
| | | IMPACT / DAMPAK | | | | |

Risk prioritization methods and knowing the Significant risks that most often occur in a project

- The risk prioritization method is carried out by conducting a gradual risk analysis of the risk register and taking into account the impact and cost mitigation.
- Contractors must be consistent in prioritizing risks with output in the form of the Top 10 Risks in each progress report to get the attention of stakeholders.
- Many contractors have not been consistent in tracking or monitoring the risk priority status on a regular basis.

| MONTHLY TOP RISKS RANKING | | | | |
|---------------------------|-----------------|-----------------|-----------------------------|---|
| Risk Event | Rank This Month | Rank Last Month | Number of Months in Top Ten | Risk Resolution Progress |
| Inadequate planning | 1 | 2 | 4 | Working on revising the entire project management plan |
| Poor definition | 2 | 3 | 3 | Holding meetings with project customer and sponsor to clarify scope |
| Absence of leadership | 3 | 1 | 2 | After previous project manager quit, assigned a new one to lead the project |
| Poor cost estimates | 4 | 4 | 3 | Revising cost estimates |
| Poor time estimates | 5 | 5 | 3 | Revising schedule estimates |

Capture Risk Response Plans or Action Plans, including those for solving issues or problems.

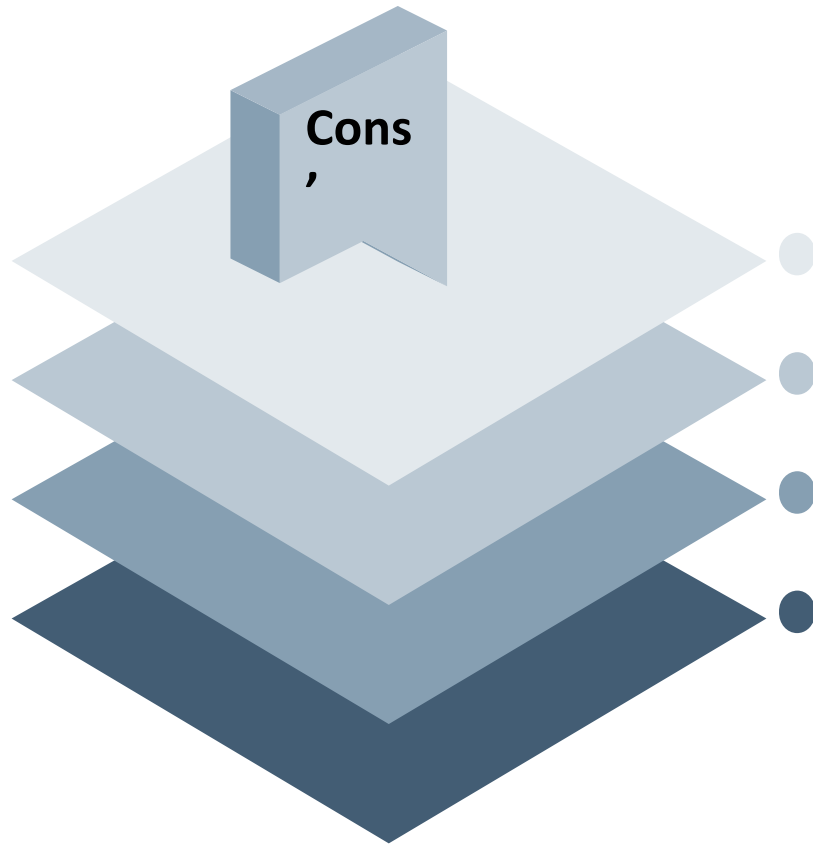
Risk Action Plans are actions that organizations agree to take to help them address potential project risks. reduce the probability and impact of the risk if it does occur. Table below provides examples of risks or issues that often occur in onshore and offshore projects, complete with a Risk Response Plan or Action Plan to anticipate if risks do occur in onshore and offshore projects.

| Common risk & issue (risk respon) | | | |
|-----------------------------------|---|-----------------------------------|---|
| Offshore | | Onshore | |
| Issue | Action Plan | Issue | Action Plan |
| delivery major equipment | (Company LII) | Man power readiness | (dipastikan dalam kontrak) |
| availability installation vessel | (dipastikan diikat dalam kontrak) | Social and formalities | (koordinasi dengan stakeholder, komunikasi) |
| Man power readiness | (dipastikan dalam kontrak) | Covid-19 Pandemic | (penerapan prokes yg ketat) |
| Covid-19 Pandemic | (penerapan prokes yg ketat) | personal replacement / key person | (memastikan key person) |
| data availability (g & g) | (memastikan data yg digunakan data yg sama dengan lokasi) | Lokal Community issue | (diambil sebagai opportunity, empowering stakeholder) |
| as-built tidak update | (mengupdate as-built secara inhouse) | as-built tidak update | (mengupdate as-built secara inhouse) |
| Over confident | Stakeholder management | Permit | (stakeholder mngt, komunikasi) |

Obstacles in Risk Analysis and Prioritization and how to overcome them



Constraints in risk analysis : Contractors often experience as follow,



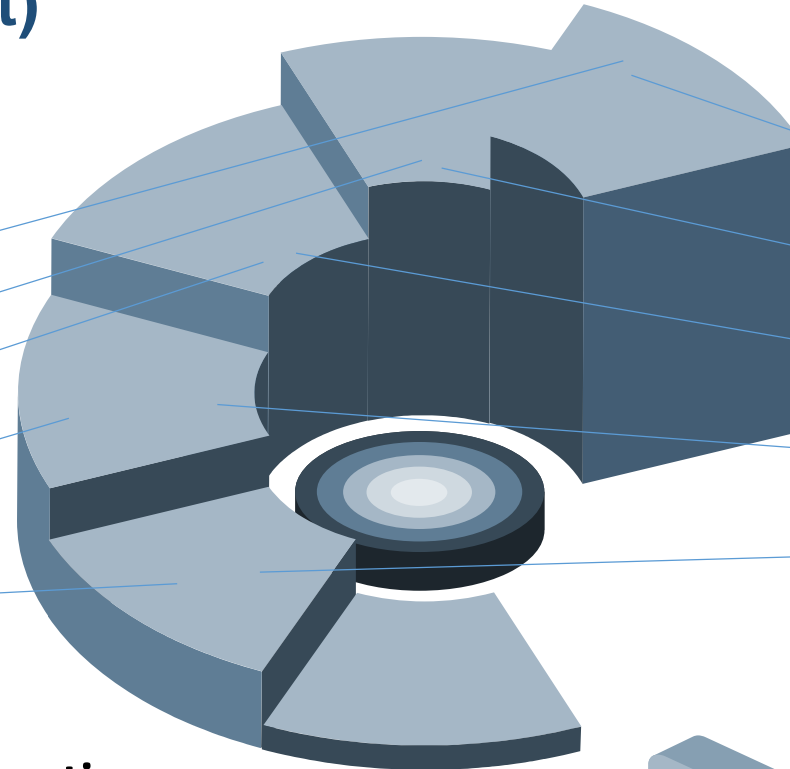
- Sufficient time is not available to complete the project risk analysis
- Differences in point of view between KKKS and their contractors in understanding the context of risk, definitions, and important terms regarding what is considered risk.
- Bias due to inaccurate information can cause the Risk Assessment to fail.
- The new project area creates very little information that will ultimately affect the quality of the risk assessment results.

The way to overcome this is to develop a common taxonomy, framework, and risk dictionary, RBS (Risk Breakdown Structure).

Risk Response Strategy Options, Both for Positive Risk (Opportunity) and Negative Risk (Threat)

Positive Risk (Opportunity) response strategy options:

- 1) Escalates
- 2) Enhance
- 3) Exploits
- 4) Accept
- 5) Shares



Negative Risk (Threat) response strategy options:

- 1) Escalates
- 2) Mitigate
- 3) Transfers
- 4) Avoid
- 5) Accept



Understanding and information

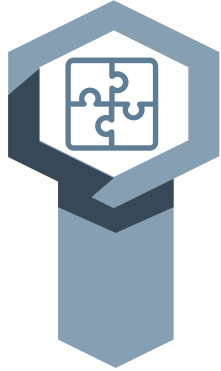
it should enable stakeholders to make informed conclusions about how the decision will impact their interests and values.



Risk Communication

is an important tool for disseminating information and understanding about risk management decisions.

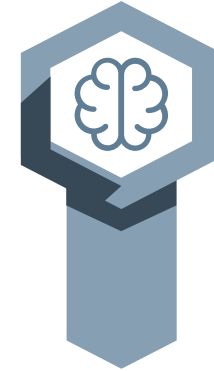
Managing Project Risks and Issues - Risk Monitoring (1)



- ❖ Risk monitoring and review need to be carried out periodically so that management can act quickly if a risk turns out to be beyond acceptable limits.



- ❖ Some project managers monitor risks with their team in project monitoring meetings that are held regularly, for example, Weekly or biweekly.



- ❖ Referring to PMBOK, Tools and Techniques for Risk Monitoring are: Risk Reassessment, Risk Audit, Analysis of Variances and Trends using project performance data, Measurement of project technical performance (actual vs. planned), Analysis of reserves: the amount of contingent reserves remaining vs. the amount of risk remaining each while on the project, Progress monitoring meetings are held periodically.

Managing Project Risks and Issues - Risk Monitoring (2)

| No. | Kode Resiko | Risk Event/ Uraian Peristiwa Resiko | Deskripsi Tindakan Mitigasi | Waktu Pelaksanaan Rencana Mitigasi & Realisasi Mitigasi Tahun 2023 | | | | | | | | | | | | Evidence | PIC/ Risk Owner |
|-----|-------------|--|-----------------------------|--|-----|-----|-------------|-----|-----|--------------|-----|-----|-------------|-----|-----|----------|-----------------|
| | | | | Triwulan I | | | Triwulan II | | | Triwulan III | | | Triwulan IV | | | | |
| | | | | Jan | Feb | Mar | Apr | Mei | Jun | Jul | Ags | Sep | Okt | Nov | Des | | |
| | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |



3. Problem and Typical Risk in EPC Project

Problem and Typical Risk (Project Classification)

Focus



Small & medium projects

- <US\$1 billion
- <2 year execution
- Proven technology
- Frequent for company
- Asset manager decisions

Examples

Major equipment upgrade



Megaprojects

- >US\$1 billion+
- 2-3 years execution
- Proven technology
- Experienced contractor available on the market
- VP projects decisions

Asset expansion
Constructing a new unit



'Ultra-large projects'

- >US\$5 billion
- 5+ years execution
- May have new technology
- Infrequent for the company / owner
- Complex stakeholder management
- CEO / board level decisions
- Can introduce changes to the market / environment

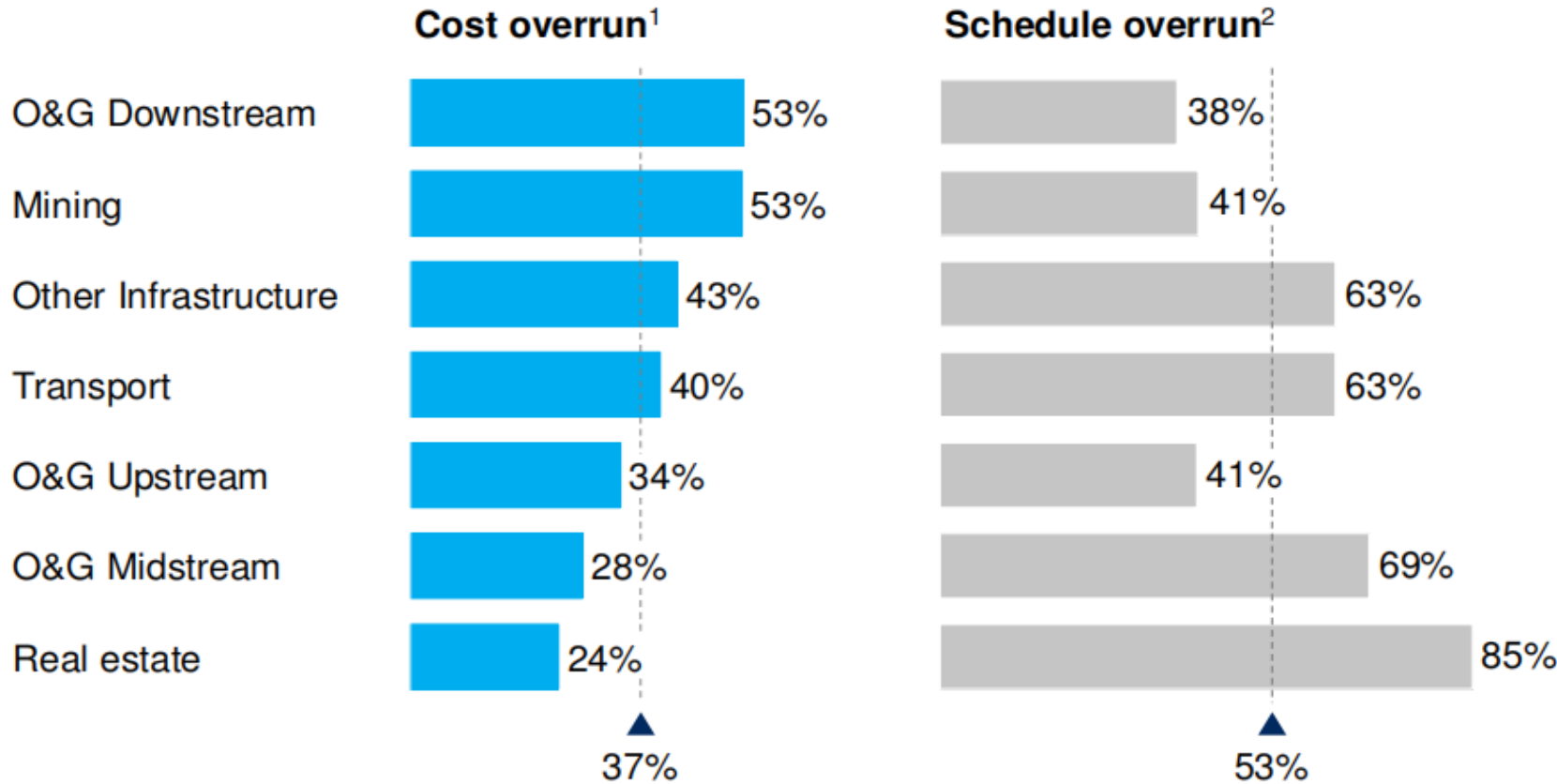
Major greenfield project
(e.g. new mine, LNG facility, O&G field, infrastructure program)

Problem and Typical Risk (Historical Mega Project Performance)



Historical performance for projects with budgets >US\$1 billion

N=274



If this performance continues, we will see a further US\$5 trillion loss on the 3600+ currently planned megaprojects³

¹ Cost overrun = (actual cost – budgeted costs) / budgeted cost
² Schedule overrun = delivery delay / budget duration
³ Excludes consideration of broader economic impact of late projects

Problem and Typical Risk (Identify EPC Project Risk)



Project Scope

- Client adds or changes scope
- Work cannot be accurately defined
- Scope is under-estimated
- Project Objectives change

Project Schedule

- Duration under-estimated
- End date shifts in project
- Project approvals late
- Management review delays

Marketing

- Unrealistic user expectations
- Market requirements change
- Price points change
- Sales volume goes down
- Sales volume goes up

Material

- Source(s) & availability
- Poor integration with existing
- Poor supplier reliability
- Poor material availability
- High Prices
- Poor quality'

Facilities & Equipment

- Poor reliability
- Availability problems
- Incompatibilities
- Competing users
- proprietary limitations
- Poor flexibility/ adaptability
- location
- Space limitations

Resources

- Team changes
- Funding shifts, changes
- Uncertain costs
- Misaligned priorities
- Unavailability or limits

Organisational

- Unclear roles & responsibilities
- poor management
- Poor communication
- Turf Wars
- Lack of co-ordination
- Policy limitations
- Re-organisational issues

Personal

- Vacations/ illnesses
- Family/ other issues
- Conflicting interests
- Outside distractions
- Ethics issues
- Moral issues
- Restrictions- culture, religion etc

People

- Performace, productivity
- Interpersonal conflict
- Poor motivation/ attitude
- Poor skills fit
- Development 7 growth issues
- Health & Safety issues
- Diversity issues

External Influences

- Weather, natural disasters
- Govt. regulations
- heath & Safety
- Patent, copyright
- Cultureal issues
- Political issues
- Economic
- PR
- Legal

How to Identify Risk

1. Understanding Scope
2. Work Breakdown Structure
3. Risk Breakdown Structure
4. Follow the Process
5. Roundtable Discussion
6. Root Cause Analysis
7. Risk Register
8. Internalized Risk

Problem and Typical Risk (Typical Scope & Schedule Project Risk)

Typical Schedule Project Risk

Risk Identification

- Period of Completion
- Delay Approval
- Long Lead Item
- Working Calendar Days
- Project Milestone

Risk Response

- Master Schedule
- Coordination with Other Parties

Typical Scope Project Risk

Risk Identification

- Scope of Work
- Scope of Capabilities
- Split of Responsibility
- Battery Limit
- Liability

Risk Response

- Scope Verification
- Contractual Statement

Problem and Typical Risk (Typical EPC Contract Project Risk)



Risk Identification

- Contract Scheme and parties involved
- Joint & Severally
- Signing Contract & Effective Date
- Order of Precedence
- Guarantee & Warranty
- Penalty & Liability
- Choice of Law & Arbitration

Risk Response

- Balance & Fair
- Covering All Risk
- Understanding All Clauses
- Commitment

Typical Contract Project Risk

- Force majeure (cover risk: act of God, war etc)
- Indemnity (protect one or more party)
- Liens (release other party from claim)
- Variation (cover in the event change)
- Insurance (cover accident, damage & loss)
- Time Extensions (clause if have to be delay)
- Liquidated damages (to prevent delay)
- Consequential damages (prevent claim if loss)
- Suspension of work (prevent unpredictable event)
- Default (prevent if other party fault)
- Termination (prevent unpredictable event)
- Warranties (make sure to other party)

Problem and Typical Risk (Suggested Risk Sharing Related to Contract Type vs Risk Spectrum)



| | | | | | |
|----------------------------------|--|-----------------|-------------|-------------|-----------------|
| Scope of work information | Very Little | Partial | | | Complete |
| Uncertainty | High | Moderate | | | Low |
| Degree of risk | High | Medium | | | Low |
| Suggested risk allocation | <p>100% Owner (client)</p> <p>0%</p> <p>contractor</p> | | | | |
| Contract Types | CPPF | CPIF | CPFF | FPIF | FFP |

- **CPPF** : Cost Plus Percentage Fee
- **CPIF** : Cost Plus Incentive Fee
- **CPFF** : Cost Plus Fixed Fee
- **FPIF** : Fixed Price Incentive Fee
- **FFP** : Firm Fixed Price

“At the end of the day, no matter what your contracting strategy is and how you plan to allocate the risks, the ultimate risk owner is the owner. If the project is not ready, is over budget, or doesn’t start, it is the owner’s problem.”

Lester Belanger

“There is a tendency which is seductively simple—to think that the less you know, the more you’re going to rely on an EPC-type contract.” Grant King

Know the limitations of a contracting mechanism. Contracts should be seen as a tool for formalising understanding, not driving execution. Risks are best managed when owners and contractors work together to execute in the best interests of the project, rather than focusing on claims management and abiding rigidly to contract terms. We emphasise that projects are not delivered by legal teams defending contractual positions.

Successful owners thoughtfully delegate only those risks that the contractor is better positioned to manage. Leaders should establish and maintain relationships, not only contracts, to facilitate ongoing alignment of incentives.

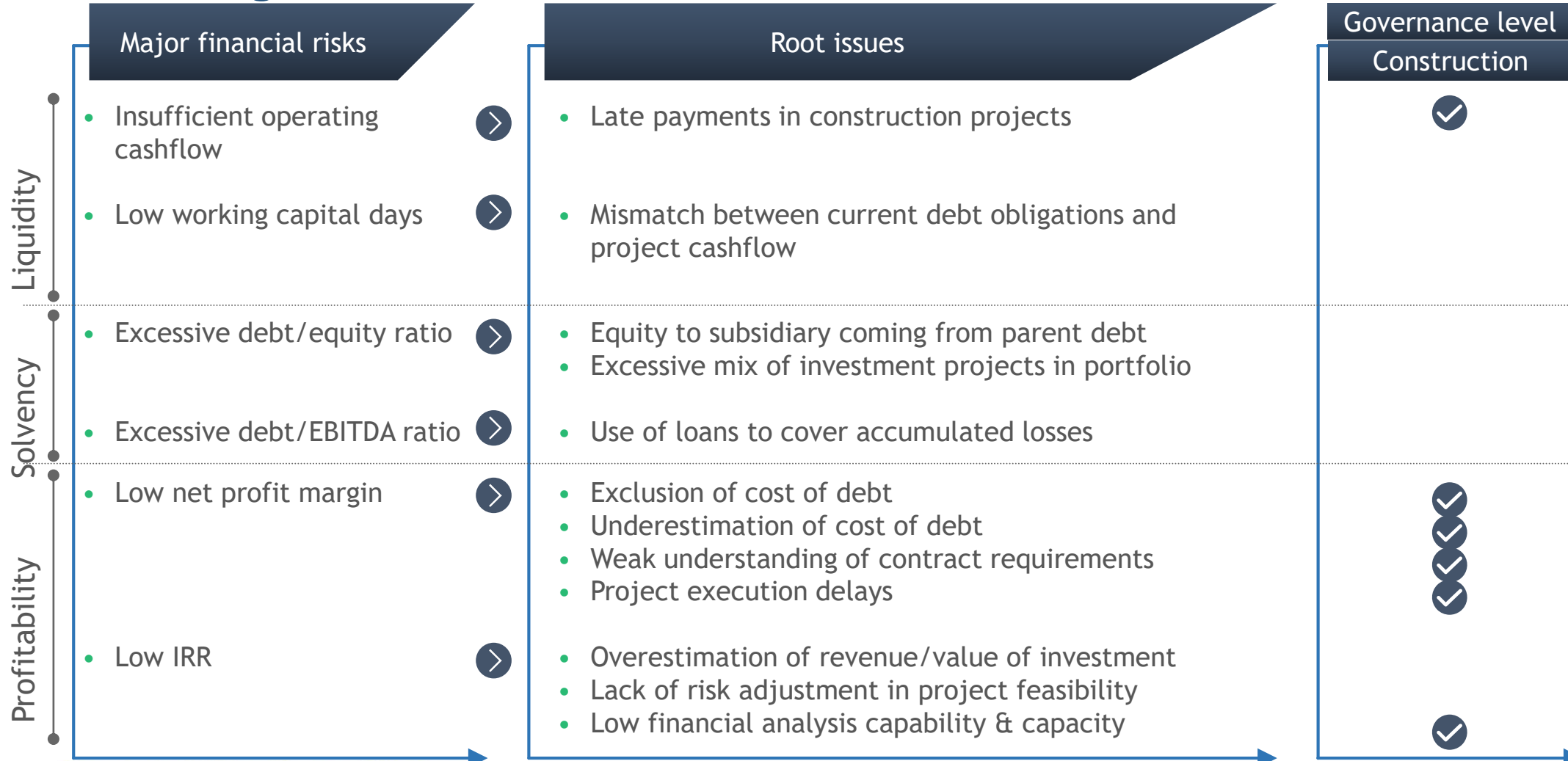
Problem and Typical Risk (Strategy to respond typical major EPC Project Risk)

1. Internalized Risk Register
2. Concern from All Member Project Team
3. Mitigate at the Earliest Phase
4. Fast Decision
5. Minimize Respond with Contingencies
6. Allocate Risk in the Contract
7. Transfer Risk to Other parties
8. Cover by Insurance
9. Risk Monitoring & Control

Typical Major EPC Project Risk

1. Price of Material
2. Bill of Quantity
3. Oil Price
4. Currency
5. Inflation
6. Rework
7. Local disturbance

Problem and Typical Risk Project Risk Affecting Financial Issues





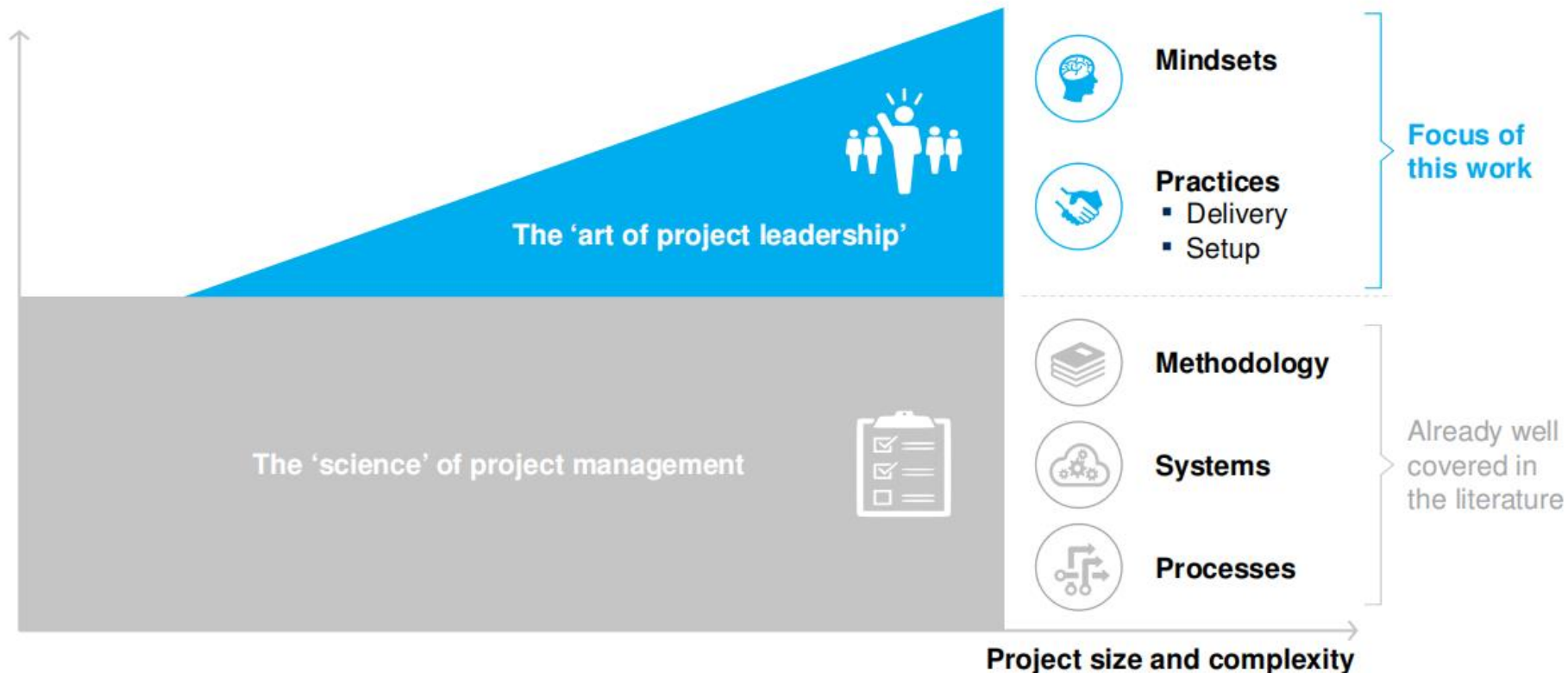
4. Mitigation Strategies & Recommendation

Recommendation (Art of Project Leadership)

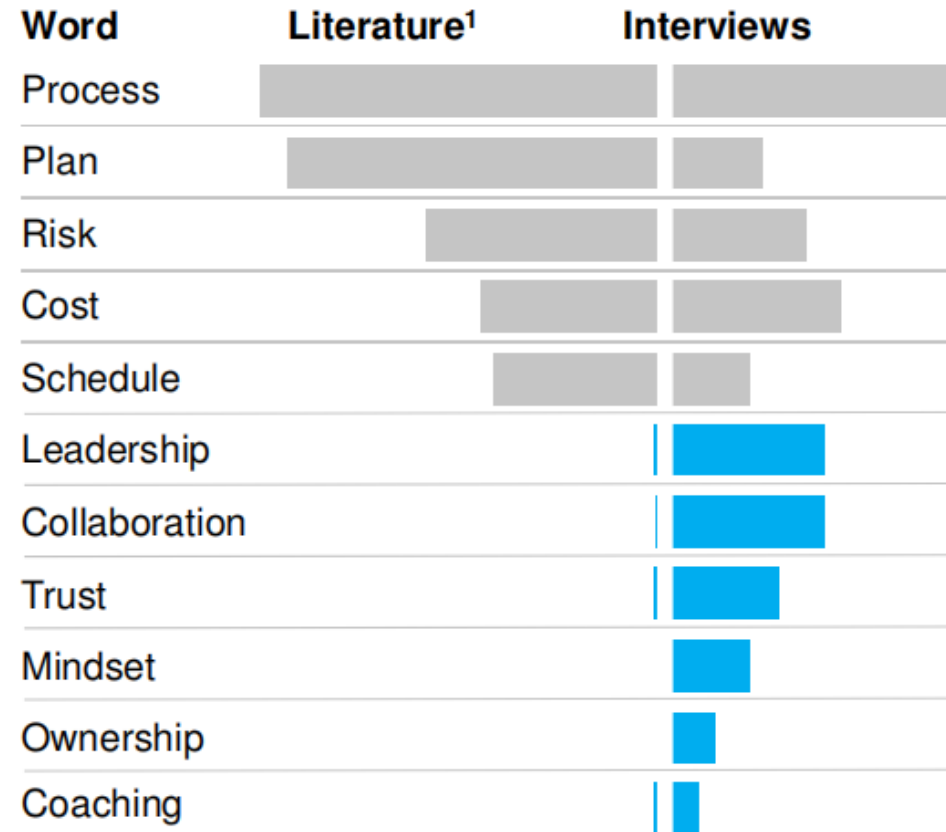
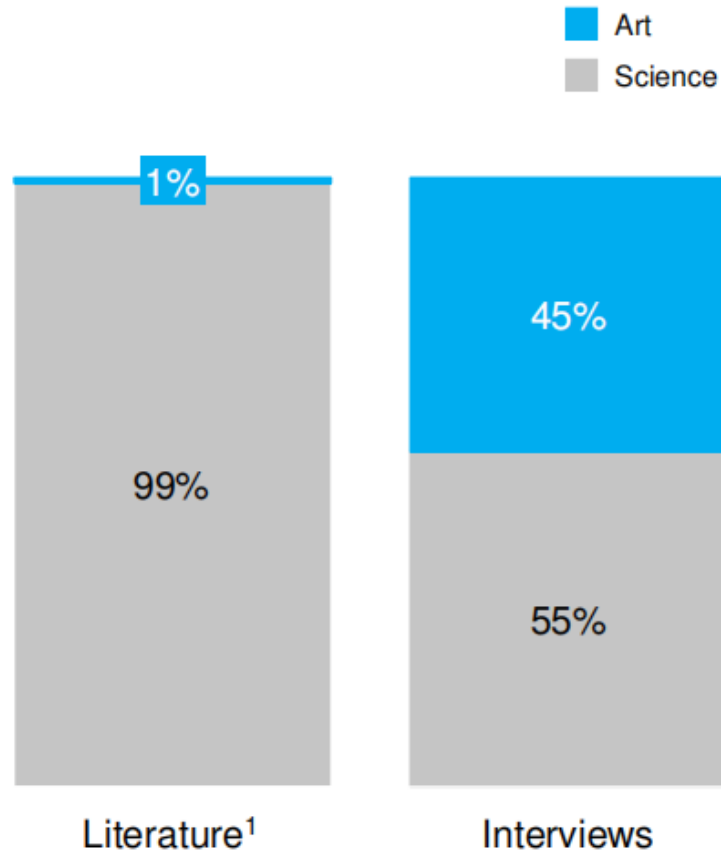


EXHIBIT 6: THE “ART OF PROJECT LEADERSHIP” GAINS IMPORTANCE WITH INCREASING PROJECT SIZE AND COMPLEXITY.

Organisational capabilities required to deliver



Recommendation (Science vs Art Project Management)



The 'science'

The missing piece of the puzzle

¹ Based on PMBOK (Project Management Body of Knowledge)

SOURCE: PMBOK Guide 2013, interviews

Recommendation- Roles for Risk Analysis Throughout Project Life Cycle (PLC)



stages of the PLC

roles for risk analysis

| | |
|--|---|
| conceive the product | identifying stakeholders and their expectations identifying appropriate performance objectives |
| design the product strategically | testing the reliability of design testing the feasibility of design setting performance criteria assessing the likely cost of a design assessing the likely benefits from a design assessing the effect of changes to a design |
| plan execution strategically | identifying and allowing for regulatory constraints assessing the feasibility of a plan assessing the likely duration of a plan assessing the likely cost of a plan determining appropriate milestones estimating resources required at a strategic level assessing the effect of changes to the plan determining appropriate levels of contingency funds and resources assessment of contracting strategy at an overview level |

stages of the PLC

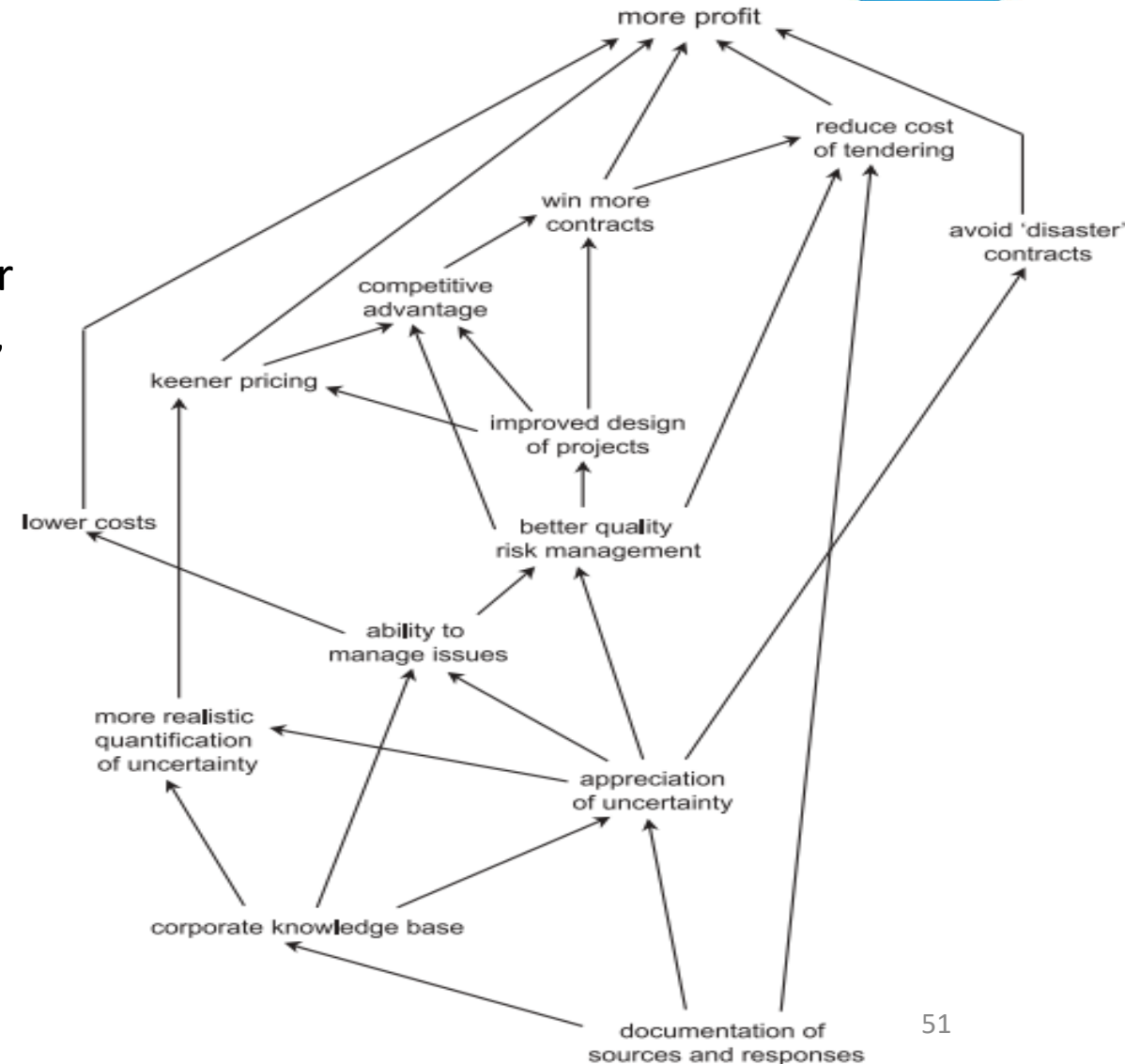
roles for risk analysis

| | |
|---|---|
| allocate resources tactically | estimating resources required at a more detailed level assessment of contracting strategy at a more detailed level evaluating alternative procurement strategies defining contractual terms and conditions determining appropriate risk-sharing arrangements assessing the implications of contract conditions assessing and comparing competitive tenders determining appropriate target costs and bid prices for contracts estimating likely profit following project termination |
| execute production | identify remaining execution issues assessing implications of changes to design or plan revising estimates of cost on completion revising estimates of the completion time of the execution stage |
| deliver the product | identifying issues impacting delivery assessing the feasibility of a delivery schedule assessing the feasibility of meeting performance criteria assessing the reliability of testing equipment assessing a requirement for resources to modify a product assessing the availability of commissioning facilities |
| review the process | assessing the effectiveness of risk management strategies identifying realized sources and effective responses |
| support the product | identifying the extent of future liabilities assessing appropriate levels of resources required assessing the profitability of the project |

Recommendation- Corporate benefits implementing Risk Management Process

Corporate benefits that the application of Risk Management Process for all projects might bring in a contractor organization. Assuming a contractor organization undertakes risk management prior to and after tendering, then a number of interrelated benefits can accrue, all driving up profitability, through lower level benefits such as:

- keener pricing, better design, and stronger risk management abilities provide competitive advantage and improve chances of winning contracts;
- better appreciation of uncertainty means more realistic pricing and the avoidance of potential loss-making 'disaster' contracts where uncertainty is too great;
- ability to manage risks means lower project costs with direct profit implications;
- reduced tendering costs mean higher profits.



Recommendation- Key principles Risk Management in Leading Company



Dedicated risk team at project level

- Risk manager facilitate end-to-end risk management process and collaboration across project function
- One risk manager may oversee 2-3 projects, except for large and complex project (typically value >1.5Bn USD) needs to have a dedicated risk manager
- Project manager and team holds full responsibility and ownership of the risk management, PM should include proactive risk identification

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Robust & continuous risk review

- Embed risk management practices throughout construction phases & process (identify and manage risk from tender to execution phases)
- Continuously refresh risk register
 - Before 40% construction completion risk review is done bi-weekly due to higher chance of risks occurrence in the beginning of the project
 - After 40%, risk review done every 2/3 months
- Risk review should also include re-evaluation of risk register and action plan

Recommendation- Principles translated into key activities



Activities



Target

Identify & assess project risk by PM and team
Review risk based on checklist from past- experiences

- Able to identify risks from different aspects (e.g., quality, time, cost, safety)
- Leverage risk database from similar past-experiences
- Create action plan for each risk (accept, transfer, share, reduce impact, reduce likelihood, remove)
- Create detailed follow-up actions for various project stages

Create action plan for each identified risk

Review & escalate risk across different organization level

Review & escalate risk for management approval :

- Joint review between project team and headquarter team
- Ask for management approval (include conditional event e.g., cost deviates >5%)

Define checkpoint for risk review & re-evaluation

Checkpoint should cover:

- Regular biweekly update include updates to project team for changes in schedule and forecast (before 40% project completion)
- Once every 2/3 months risk review after 40% project completion
- Conditional update e.g., >1-month delay or >5% cost deviates
- Quality audit once every 3 months
- Risk manager facilitation (e.g., workshop) to ensure understanding of using risk register from identification to evaluation process

Recommendation- Enablers in place to support Risk management excellence



Organization requirement

Talent competency

- Dedicated risk officer at project level as facilitator
- PM competency in risk identification
- Personnel discipline and adherence to risk SOP



Technology requirement

Risk management tools to manage action required by each function,

- Risk register
- Risk assessment
- Risk action plan
- Risk tracking & evaluation
- Management review



Development activities & milestone

Develop process

- Identify gap between current procedures and best practice (internal company & global)
- Update and review risk management procedures (e.g., cadence in risk review)
- Establish dedicated risk officer at project level
- Align and get approval for changes in risk management procedures
- Implement and communicate changes in risk management procedures
- Establish regular & rigorous audit on risk procedures implementation across all projects and relevant function for risk management

TERIMA KASIH

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